

# PLATEAU PC USERS GROUP, INC GAZETTE



# August 2025

Published by the Plateau PC Users Group, Inc. 221 Tomlon Road Crossville TN 38555 "JOIN US FOR FUN AND LEARNING AT CROSSVILLE'S COMPUTER CLUB

August 2025 Volume 31 Issue 8

This Month's General Meeting
Tuesday, August 12, 2025
will start at 3:00 P.M. @
FFG Christ Lutheran Church

# August 12th Program & 3:00 P.M.

George Sengstock will again be directing this months open forum.

Members: George Sengstock will share with us his two big problems he had last month and how he fixed them.

Please bring your questions and devices for a hands on forum on PCs and mobile devices.

I implore members to think about technology issues they recently have had and form statement and/ or questions about an experience you have had.





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<u>Please Note:</u> All Meetings will now be on the second Tuesday of each month. Starting at **3:00 P.M.** 

**Location:** Christ Lutheran Church

481 Snead Drive, Fairfield Glade TN

#### Join the Club!

Anyone interested to attend the general meeting or any of the SIG meetings as a guest will be charged \$3.00 per person for any or all meetings in that month. Afterwards, you are encouraged to become a member of the Plateau PC Users Group. Our Club cannot exist without you, the members.

#### **Membership Dues**

Our annual dues are now payable July 1<sup>st</sup>. of each year. Annual dues are \$24 per single person / \$30 per family. Persons/families joining during the fiscal year have dues payable as follows:

Join In	<u>July -</u> <u>Sept</u>	Oct - Dec	<u>Jan -</u> <u>Mar</u>	<u>Apr -</u> <u>June</u>
Single	<b>\$24</b>	\$18	\$12	\$6
Family	\$30	\$22	\$15	\$7

#### BOARD OF DIRECTORS DISCLAIMER

All members of the Plateau PC Users Group are willing to help one another in the area of advice and tutorial instruction over the phone. If you should require more involved services or instruction, we have a few members who are very knowledgeable in several areas. As a responsible

consumer, it is up to you to discuss, before retaining a member, any and ALL charges for repair services and time consuming tutorial activities.

It is not the desire of this Board of Directors to set fees for individuals for services rendered, nor the responsibility to intervene between members who enter into a contract among themselves.

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Printed by, Business Equipment Clinic 539 West Ave. Suite 101 Crossville TN 38557

**Bob Willis** 

# **Cool Things**

# Windows 11 has new keyboard shortcuts



#### Learn New Keyboard Shortcuts and they're worth learning

- Windows Key-W to open the Widgets panel
  - Windows Key-A to access the Quick Settings
  - Windows Key-Z to access Snap Layouts
  - Windows Key-K to cast media

A couple of the best keyboard shortcuts are still in place from Windows 10, including Windows Key-V to show clipboard history and Windows Key-Shift-S for the screenshot tool.

#### \*\* Visit the PPCUG Website \*\*

At: www.PPCUGinc.com. Read all about our club activities and scheduled monthly meetings, also current and past issues of the Gazette Newsletter. Links also to the Meeting Handouts on past presentations. Send your comments and suggestions to the PPCUG Webmaster, Alan Baker @ jackal33980@gmail.com (931) 239-0877

# **Clipboard History**

#### 1. Save text and images you frequently copy-paste

Windows has a little-used Clipboard History feature that can be a big productivity use. But one of its most interesting features isn't the "history" part at all — it's the pinning feature.

 $\Box$  The Clipboard History will let you save text snippets and images so you can conveniently paste them in the future, and it can be a big productivity boost if you find yourself frequently copy-pasting the same things.

☐ First, copy some text or an image to your clipboard. Then, press Windows+V to open the Clipboard History popup.

(If you haven't turned on Clipboard History before, you'll be prompted to do so. Clipboard History will only save things to your local PC by default.)

Then, click the little "Pin" button next to an item in your history to save it. (On Windows 10, click the "..." menu first and then click "Pin.")



To quickly paste a saved bit of text or an image in the future, just press **Windows+V** to open Clipboard History. Then, click the item you want to paste — or use the arrow keys and the Enter key to select it.

#### 2. Minimize all windows except the current one

Have you ever wanted to clean up your desktop, minimizing all the windows except the one you're currently using? There's a shortcut for that!

☐ It works similarly to the odd "Aero Shake" feature that lets you grab and shake a window's title bar to minimize other windows — but with much less shaking windows around.

Just press Windows+Home — that's it! Windows will minimize all windows except the current one.

On some more compact keyboards, the Home key might be combined with another key. In this case, you might have to press something like Windows+Fn+Home instead.

# Microsoft Word: Working with the Navigation Pane

Microsoft Word Tips & Tricks



The time-saving Microsoft Word Navigation Pane offers an easy way to view all the pages, sections, or search results within an entire document, which is especially helpful if you work with long documents. In addition, you can use the Navigation Pane to search for text, pictures, and other elements and to rearrange sections by heading. The Navigation Pane has three key areas:

- · Results
- · Pages (thumbnails)
- · Headings

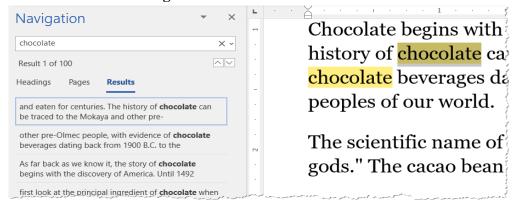
#### To work with the Navigation Pane:

- 1. Select the **View** tab on the Ribbon and click the **Navigation Pane** check box in the **Show** group to select it. The Navigation Pane opens on the left side of your Word workspace.

  -OR-
- 2. The Navigation Pane also opens whenever you launch a Find command. So, let's look at that option.

Searching in Word and Viewing the Results

#### To search for something in Word:



- 1. From the **Home** tab on the Ribbon, click **Find** in the **Editing** group or press [Ctrl] + F. Launching the Find command automatically opens the Navigation Pane even if it isn't already open.
- 2. Start typing the word or phrase you want to find in the **Search Document** text box. Then, in the Navigation Pane, Word immediately lists all matches, including the surrounding text, and the matches are also highlighted in the document.
- 3. Pick any match in the **Results** tab to move to that item in the document. Next, choose other tabs in the Navigation Pane to navigate based on headings or pages instead of results:

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- · Click the **Pages** tab, and all pages that contain at least one match are displayed. Click any page to move to it.
- · Click the **Headings** tab, and all headings that contain at least one match are highlighted. Then, click any item in the pane to move to that location. *Note:* This section only includes entries if Heading styles have been applied to the document.

#### Advanced Find Options



When working with the Microsoft Word Navigation Pane, your searches don't have to only be for a word or a phrase.

#### To expand your search options:

- 1. First, look for the magnifying glass to the right side of the search box near the top of the Navigation Pane.
- 2. Next, click on this magnifying glass to look for other elements within lengthy documents, including **Options** and **Advanced Find**, which are handy if you want to control the context of the search phrase or perhaps specify how capitalizations are used.
- 3. Other choices include the **Replace** command and searching for document elements like **Graphics** and **Tables**.
- 4. Review results in the Navigation Pane. Easy Navigation with Pages

#### To navigate a document with thumbnails:

It's also simple to move through a long Word file by displaying document thumbnails with **Pages** in the Word Navigation Pane.

- 1. To navigate through the pages of a multi-page document, click the **Pages** tab in the center.
- 2. Click any page icon to move to that page. The selected page is now displayed in the primary document window.

When you have searched for something with the Find feature, the list of pages shown dynamically filters to display only the pages that contain the term or document item (table, chart, image, etc.) that was part of the search.

Although you can rearrange text with the **Headings** view, you cannot rearrange pages using the thumbnails in the Navigation Pane.

Navigating and Rearranging Headings

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If Heading styles are applied to the document, the **Headings** view of the Word Navigation Pane displays a series of nested "tabs," each corresponding to a heading in the document. The Navigation Pane also makes it easy to move to or rearrange headings and related content within the document.

#### To work with document headings:

- 1. To browse through a document containing headings, click the **Headings** tab on the far left of the Navigation Pane.
- 2. Click any heading to move to that part of the document. To rearrange the headings, simply drag them up or down in the list.

Try these options to use the Microsoft Word Navigation Pane to search, view, rearrange, and navigate long documents.

#### Could not create the work file" error in Office

From, Tami Sengstock

- · I just recently got this whenever I opened an existing Word document.
- · Nothing fixed it until I did the registry edit at the end!

#### Article attached.

#### **Symptoms**

When you try to preview or save a document, Word returns the following error message:

Word could not create the work file. Check the temp environment variable.

#### Resolution

#### Scan for malware and disk errors

- 1. Run an antivirus scan. If your antivirus program doesn't detect any malware, check for corrupted files or disk errors.
- 2. Open an elevated Command Prompt window. To do this, select **Start**, enter *cmd*, and then press Enter.
- 3. In the search results, right-click Command Prompt, and then select Run as administrator.
- 4. Enter sfc.exe /scannow, and press Enter.
- 5. After the check is done and any errors are repaired, enter  $\frac{chkdsk}{r}$ , and then press Enter.
- 6. Restart your device, and try the action in Word again. If the error still occurs, try the next method.

#### Add an Environment Variable

- 1. Select Start > Settings > System > About.
- 2. Scroll down to **Related settings**, and then select **Advanced system settings**.
- 3. Select Environment Variables.
- 4. Under **User variables for <username>** (where **<username>** is your user name), select the **New** button.
- 5. In the Variable name field, enter %userprofile%.
- 6. In the **Variable value** field, enter **C:\Users\<username>** (where **<username>** is the same value as **<username>** in step 4).
- 7. Select **OK**, and then select **OK** on any confirmation window that opens.
- 8. Restart your device, and try the action in Word again. If the error still occurs, try the next method.

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#### **Create a Temporary Internet Files folder**

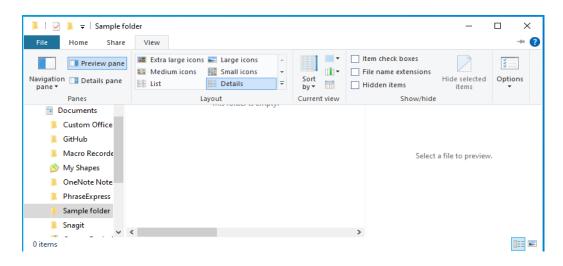
- 1. Start Windows Explorer.
- Navigate to the following folder:
   C:\Users\<username>\AppData\Local\Microsoft\Windows\INetCache

Note: In this path, **<username>** represents your user profile name.

- 3. Create a folder, and name it *Content. Word*.
  - Note: It might be necessary to turn on **Hidden Items** on the View ribbon of Windows Explorer.
- 4. Restart your device, and try the action in Word again. If the error still occurs, try the next method.

#### 5. Turn off Preview pane or edit registry

To work around the issue, turn off the Preview pane in File Explorer.



If you want to keep the Preview Pane active, edit the following registry subkeys to fix the error.

# **Important**

Follow the steps in this section carefully. Serious problems might occur if you modify the registry incorrectly. Before you modify it, back up the registry for restoration in case problems occur.

To work around this issue, delete the following registry keys:

- 1. Select Start > Run.
- 2. Enter regedit in the Open: box, and then select **OK**.
- 3. Search for and delete the following registry subkeys:
  - Word Preview: HKCR\CLSID\{84F66100-FF7C-4fb4-B0C0-02CD7FB668FE}
  - PowerPoint Preview: HKCR\CLSID\\65235197-874B-4A07-BDC5-E65EA825B718\
  - Excel Preview: HKCR\CLSID\{00020827-0000-0000-C000-00000000046}

Close Registry Editor, and restart Windows.

# **Windows Tips: Must Know Windows Editing Shortcuts**

Keyboard Shortcuts, Microsoft Windows Tips & Tricks

Although Microsoft Windows is designed for touchscreens, thanks to a slew of keyboard shortcuts, it's easy to bypass touch and use just a keyboard and mouse. These Windows editing shortcuts can save you time and effort by letting you use keys instead of clicking on drop-down menus. Try these shortcuts with your most frequently used Windows programs, including Microsoft Excel, Word, Outlook, PowerPoint, OneNote, as well as many Microsoft 365 applications.

**Note:** These shortcuts work with Microsoft Windows 11 and Windows 10.

#### Windows Selecting Keyboard Shortcuts



- · Select all items in a document or window: [Ctrl] + A
- · Select more than one item in a window or on the desktop, or select text within a document: [Shift] with any arrow key
- Select blocks of text by paragraph: [Ctrl] + [Shift] with any arrow key
  Keep holding down [Ctrl] + [Shift], and each time you hit the arrow key successively, more paragraphs are highlighted.
- · Selects all text from the cursor to the end of the document: [Ctrl] + [Shift] with the [End] key
- Selects all text from the cursor to the beginning of the document: [Ctrl] + [Shift] with the [Home] key

#### Windows Text and File Management Keyboard Shortcuts

- · Copies selected text or item: [Ctrl] + C
- · Cuts selected text or item: [Ctrl] + X
- Pastes text or item on clipboard to your cursor location or designated file location: [Ctrl] + V
- · Undo something: [Ctrl] + Z
- · Redo something: [Ctrl] + Y
- · Save a document: [Ctrl] + S
- · Print a document: [Ctrl] + P

#### **Windows Formatting Keyboard Shortcuts**

- Turn on or turn off bold: [Ctrl] + B
- Turn on or turn off italics: [Ctrl] + I
- Turn on or turn off underline: [Ctrl] + U

#### **Windows Navigation Keyboard Shortcuts**

- Move the cursor to the beginning of the next word: [Ctrl] + Right arrow
- · Move the cursor to the beginning of the previous word: [Ctrl] + Left arrow
- Move the cursor to the beginning of the next paragraph: [Ctrl] + Down arrow
- Move the cursor to the beginning of the previous paragraph: [Ctrl] + Up arrow

# Microsoft Windows 11 Copilot: how not to remove it

The horse's mouth, Copilot AI, did not answer my how-to-remove question accurately or completely. by John Krout, Newsletter Contributor and Presenter Potomac Area Technology And Computer Society https://patacs.org/

#### Introduction

Automatic installation of un-requested software is a behavior that I do not favor.

Microsoft forced a double whammy on my Windows 11 desktop computer on February 17.

The February 17 PATACS+OPCUG joint monthly meeting was Zoom-only due to adverse weather. At about 3 PM during that meeting, Zoom froze on my computer, and a minute later, it was apparent the entire computer was frozen. I pulled the power plug and then re-inserted it. When starting up, the computer installed a Windows 11 operating system update, displaying an increasing completion percentage. The download of that update probably caused the initial freeze.



After about 10 minutes, I was able to rejoin the Zoom meeting.

After the meeting, I checked Settings on that computer. I found what I expected: long ago, I had used Settings to create a "NO UPDATES" time range of 9 AM to 2 AM daily. Microsoft led me to have faith in that setting and then clearly ignored the setting.

One day after the meeting, I found an unfamiliar icon in the right corner of my Windows 11 gray taskbar. You can see it in **illustration 1**. The icon is on the right and includes the letters PRE.

A click on the icon revealed a "preview" of Microsoft **Copilot**, their generative Artificial Intelligence (AI) brand. Either a left-click or right-click on the icon opened a tall, thin dialog window, inviting me to ask a question.



I also found a scalable Copilot logo graphic in the C:\Windows folder tree. You can see that in illustration 2.

Obviously, Microsoft wants to beat its generative AI competitors to desktops. The competitors include mega-firms like Google, Adobe, and Autodesk and startups like OpenAI.

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#### Where does AI do its work?

In a nutshell, today and for the indefinite but no doubt long future, AI will be executed on servers, not your computer. Personal computers just don't have the hardware for storage and execution of generative AI.

Consider the following consequences of that situation.

First and foremost, those servers will capture and retain EVERYTHING you use AI to accomplish, and maybe a lot more (see third consequence). The owners of that AI service and servers will seek to monetize that valuable information about you.

I am against such monetization.

Second, AI services won't be available everywhere because the Internet is unavailable everywhere. Certainly not where cell towers are blocked by terrain or are overloaded. And laws may prohibit the use of generative AI in some locations, especially overseas.

The third consequence is speculative, I admit. I wonder if Copilot will be running behind the scenes, invisible to the user, monitoring the use of non-Microsoft apps, listening to conversations through microphones, and watching through webcams. Microsoft sees profit in such behaviors.

I see violations of privacy and unwarranted use of bandwidth that I pay for.

#### My first interactive generative AI experience

You can see my dialog with Copilot below. My input is identified as You. I added italics to clarify the two major sub-headings in the generative AI answer.

As you will see below in the dialog, the answer was incomplete. Perhaps I should have asked how to remove the Copilot preview *from my computer*. Maybe I should be glad that the AI could not read my mind.

#### You:

how to remove the Copilot preview

#### **Copilot:**

Certainly! If you'd like to remove the Copilot preview from your Windows 11 taskbar, there are a couple of options:

Remove Copilot from Taskbar (Temporary):

This method will hide the Copilot icon from your taskbar without completely deactivating it.

Follow these steps:

Open the Settings app (you can search for it in the Start menu).

Click on Personalization.

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Scroll down and select Taskbar.

Toggle off the Copilot option.

Disable Copilot Completely (Permanent):

If you want to permanently disable Copilot, follow these steps:

Click on Start and search for gpedit to open the Group Policy Editor.

In the left-hand panel, navigate to User Configuration > Administrative Templates > Windows Components > Windows Copilot.

Double-click on Turn off Windows Copilot in the right-hand panel.

Click Enabled, then click Apply and OK.

Remember that if you ever want to enable Copilot again, you can follow the same steps and choose "Not configured" or "Disabled" instead of "Enabled" in the last step.

That's it! If you need further assistance with Windows, feel free to ask.  $\Box$ 

<end of dialog>

I did try the permanent removal option. I encountered a problem: **gpedit** was not found on my Windows 11 computer. I searched on the Windows Store and did not find it there. It appears to be part of Windows 11 Pro only. I am disappointed that Copilot did not say so.

I searched the Web and found a page of scripts for installing gpedit, one for Windows 10 and one for Windows 11. When the script is finished, I can start Gpedit by typing Gpedit.msc in the Windows 11 search field.

Using the remaining instructions, I could find and complete the steps. Alas, the icon remained active after that, so I assumed a restart was also required, which was also not mentioned by Copilot. When the computer restarted, the icon was indeed no longer in the taskbar corner.

#### Copilot is also found elsewhere on the computer.



A day later, I found the Copilot icon

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in another place, the popup that appears when the Search field in the taskbar is clicked. You can see that second icon in the upper right corner of **illustration 3**. The second icon does **not** contain the letters PRE.

And yes, that second icon is active. Using gpedit to disable Copilot, as described by Copilot, did not remove or disable the second icon.

I decided not to include the URL for gpedit installation scripts in this article because using GPEDIT did not remove the Copilot icon anywhere other than on the right end of the taskbar.

More Web research followed. I found a page on which a registry edit was described to disable Copilot. I tried that registry edit method. It did not work for me.

I opened Windows Settings and used Search to find references to Copilot in Settings. None were found. The same not-found result happened in the Windows Control Panel.

#### Is removal from a computer not possible?

My Web research also turned up a Microsoft forum page on removing Copilot. A Microsoft rep posted an answer repeating the gpedit technique and reiterated a familiar refrain: Copilot is now a part of the Windows 11 OS and cannot be removed.

In court many years ago, Microsoft sang that same song about an earlier version of Windows and the Internet Explorer (IE) Web browser. Microsoft claimed IE could not be removed without seriously harming the Windows OS. An outside expert demonstrated in court how to remove IE without impacting the Windows OS. In short, Microsoft may have believed that the company made IE removal from Windows impossible, but the company was proven wrong.

Microsoft may have learned much since then, but so have outside experts who use critical thinking skills to test and challenge Microsoft's claims. Perhaps the story of Copilot and its removal of it is just beginning.

Microsoft has demonstrated that it is willing to install what the company considers the latest Microsoft killer app without giving its Windows customers a choice before or after the installation. Giving customers a choice might limit Microsoft's profit potential.

That lack of a choice shows that Microsoft does not treat customers respectfully.

ABOUT THE AUTHOR: John Krout is a retired software engineer who has worked on contracts for many Federal agencies in the Washington DC metro region. He began writing and speaking about creative uses of personal computers in the early 1980s. More recently, he has also covered interesting uses of smartphones, tablets, and electric vehicles. He lives in Arlington, VA. John is also an avid photographer and recently enjoyed a trip to Texas to photograph the eclipse,

#### **How to Create Easy PDF Documents in Microsoft Office**

Microsoft Office Tips & Tricks



Did you know that you can create a PDF document in Microsoft Office without Adobe Acrobat? Converting a file to a PDF helps preserve formatting, fonts, and layout and makes it more difficult to change the document. Although Acrobat offers many additional features, the built-in PDF option in Microsoft Office may be all you need if you'd like to quickly create a PDF document from Microsoft Word, Excel, or PowerPoint. (This option is available in all recent versions of Microsoft Office, including Office 365, Office 2021, Office 2019, and Office 2016.)

#### To create a PDF from Microsoft Office:

- 1. Open an existing Word document, Excel workbook, or PowerPoint presentation.
- 2. Choose the File menu and pick Export.
- 3. From this option, click **Create PDF/XPS Document**, and then from the right pane, click the **Create PDF/XPS** button.
- 4. Enter an appropriate name and location and click **Publish** to convert the document into PDF format.

That's it! Try these easy steps to create your next PDF file.

Although you may not need Adobe Acrobat for simple documents, when do you need Acrobat or similar programs?

- · Creating fillable forms
- · Controlling document security
- · Applying redaction features
- · Working with commenting and reviewing features
- · Creating and managing a PDF from multiple sources
- Applying and reviewing document accessibility (Section 508-compliance)



# **Revised April 2025**

# Plateau PC Users Group, Inc.



# **Application for Membership for 2025-2026**

----- New Member ----- Renewing Member

Return this application with a check for annual dues payable to "PLATEAU PC USERS GROUP" Return to the club Treasurer during our meeting or mail to "PPCUG Treasurer. 221 Tomlon Road, Crossville TN 38555"

Our annual dues are now payable July 1st. of each fiscal year.

Persons// families joining during the fiscal year have dues payable as follows:

Join In Single Family	<u>July - Sept</u> \$24 \$30	Oct - Dec \$18 \$22	<b>Jan - Mar</b> \$12 \$15	<b>Apr - J</b> \$6 \$7	<u> </u>		
Date:	Amou	unt Paid: \$	by Ca	sh, or	Check (#	)	
Last Name		First Name			er (if family men		
Address:							
City		State	Zip C	( Code	) Phone Number		
E-Mail addre	ss:	Please Print					
I have belong	ged to a Compu	ter Club before:	Yes	No			
I have used P	C's since (year	):					
I have knowle	edge in the follo	owing areas that	t I would be w	villing to s	share with club	members:	



# September 2025



Sun	Mon	<u>Tue</u>	Wed	<u>Thu</u>	<u>Fri</u>	Sat
	LABOR DAY	2	3 10:00 A.M. PPCUG Board Mtg.	4	5	6
7	8	9 3:00 P.M. General Mtg. Presentation. Followed by Q&A Session	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				